

Service Desk staff recognised in UK IT Awards 2015



Simon Coish, Service Desk Analyst L1
Amicus ITS

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Service Desk Analyst Level 1, Simon Coish, announced as a Finalist in the prestigious UK IT Awards 2015 in the IT Apprentice of the Year category

Service Desk analyst Simon Coish has just been shortlisted as a Finalist at the prestigious BCS UK IT Awards in the Personal Excellence category for **IT Apprentice of the Year 2015**.

Simon Coish said of his selection news: "I am thrilled to have been selected by the judges as a Finalist in the 2015 UK IT Awards. We had two members of staff going through to the Finals last year and it created a real buzz for everyone in the teams. I really enjoy working on the Service Desk helping people and my IT technical skills are growing every day. Amicus ITS have supported me brilliantly throughout the process and I feel honoured to be a finalist amongst such stiff national competition. I'll do my best - I've just got to impress the judges now on Judging Day at the interviews at the Majedski Stadium in Reading in September".

Service Desk Manager **Max Kennard** commented: "Simon has been a standout employee on our 24x365 Service Desk since he joined on our apprenticeship scheme in 2013. I regard Simon's input highly. He injects a level of professionalism which permeates throughout the entire team and resonates with our customers. His absorption of the technical skills and mature approach gives me confidence he will progress substantially to a senior role over time".

Director of Managed Services, **Pete Storrar** added: "We are at the forefront of delivering first class IT solutions and Cloud based services to customers in healthcare, the public sector and in corporate environments. Having truly committed staff like Simon showing they are passionate about technology and having a great attitude when dealing with customers, makes it a pleasure to manage and work with the team. We all wish Simon every luck at these awards".

Full details of the shortlisted candidates in each category can be found at:
<http://www.ukitindustryawards.co.uk/static/2015-shortlist>

Amicus ITS is currently recruiting for its 2015 intake of Apprentices and there are also a number of vacancies on the Service Desk. Anyone interested in joining Amicus ITS should contact technology.recruitment@amicusits.co.uk or call 02380 429429.

