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IT Managed Services

Your secure data centric guardians

Introducing Amicus ITS

The IT Managed Services Provider with a difference.

Amicus ITS is not just an IT Managed Services Provider. We are Subject Matter Experts and the guardians of your data and technology environment. We provide you with full security and the means to add value to the data you hold. We provide 24x365 technology support and IT holistic solutions to public sector, central and local Government, healthcare organisations, regulated industries and blue chip corporates.

Amicus ITS has a 24x365 technical Service Desk and proactive network management which will safeguard you at all times. We deliver highly flexible and agile support to manage life critical and business critical IT environments, fast.

People, process and technology

We secure your data and as compliance managers we follow process and procedures strictly to keep your data safe at all times.

Amicus ITS supports your people, processes and technology. We engender confidence by having highly skilled experts on hand around the clock. Your systems don't sleep, so why should we? As your trusted partner, want to enable you to focus on your business, whilst we protect your infrastructure and workforce wherever they are - so you can rest assured that your business is in safe hands.

Our focus

We are the guardians of your data. We focus on the data and technology, allowing you to focus on information to run your business.

Your trusted IT solutions partner

Security lies at the heart of what we do. The stringent compliance measures and procedures we follow, plus our secure connectivity around data and a triaged technical Service Desk response to life critical service support, means that all our assets, experience and specialist skills can be deployed and tailored to any customer's environment.

Accreditations

Our confidence and assurance to all our customers reflects the depth of experience we hold as data specialists. Amicus ITS' roots started in the most demanding of markets, in healthcare in 1988. The tough regulatory procedures of ISO 27001 and ISO 9001, along with the process frameworks of Prince2 and ITIL_v3 methodologies, means that we are able to guarantee all of our customers peace of mind.

Data and systems security

With the ever present threat from cyber criminals and the need and legal requirement to protect corporate and individual data, you will need a partner who fully understands data and system security.

Data Protection Act 1998

CYBER ESSENTIALS PLUS

The arrival of GDPR on 27th May 2018 will add to the pressure to UK businesses and organisations to manage their data fully, or face potentially ruinous fines (€20 million or up to 4% of global turnover).   The UK Government created a digital mandate to raise awareness and create better security profiles for organisations. We help execute this.

Amicus ITS has worked closely with the ICO in relation to Data Protection and Data Classification changes. Our customers receive the benefit of our knowledge in the advice we provide in supporting the ICO's 12 step plan to better data management.

Assured, flexible and secure services

Whatever your IT needs, whatever devices and wherever your staff or offices are located, we will look after you and ensure your devices are securely managed.
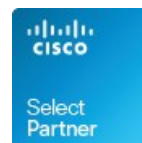
Tailored solutions

With our deep understanding, knowledge and experience, delivered by our friendly teams we work alongside you to deliver the services and technologies your organisation requires.

Premium technology partnerships

We work closely with best in breed premium technology partners to give your organisation the edge. With our consultative approach, we seek to align with your business strategy to ensure we deliver the right, contemporary and strategic solutions for your business.
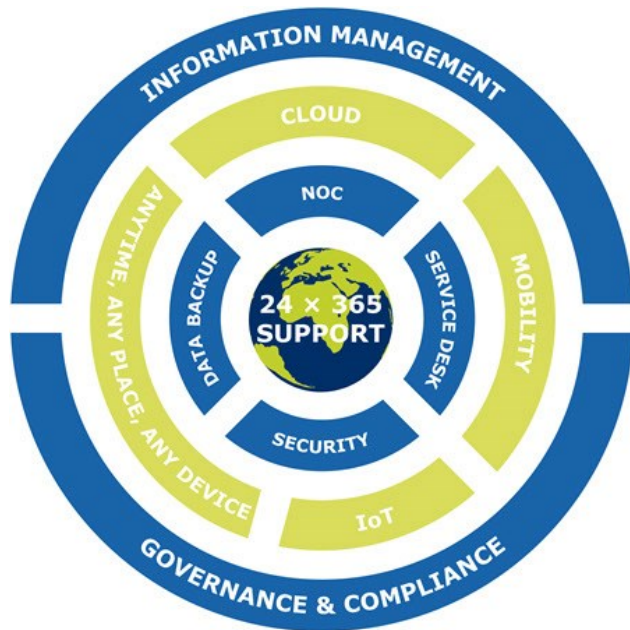
Microsoft Partner | Gold Datacenter | Gold OEM | Gold Messaging | Microsoft

CITRIX PARTNER Silver Solution Advisor

veeam pro partner

vmware PARTNER PROFESSIONAL SOLUTION PROVIDER

CISCO Select Partner

WEBROOT SecureAnywhere®

ITIL assured process

Amicus ITS follows ITIL_v3 processes and PRINCE 2 methodologies to ensure all its managed service customers gain the peace of mind they demand from our management of their IT infrastructure.

Smart technologies

The backbone of Amicus ITS as an award winning and successful IT Managed Service Provider is that we can be agile in our response to the fast changing needs of our customers.

When new and innovative technologies arrive, our technical teams review and test these so we can discuss them with our customers and identify any that compliment or could replace parts of their existing IT architecture where it adds value.

Smart services

Amicus ITS offers a wide array of technical services delivered by a team of experts to its managed service customers. Whether you need a single IT service outsourced to an expert, or you require a trusted partner to take you safely on a journey of transformation of a legacy IT infrastructure to a new cloud infrastructure (private, hyrid or public), Amicus ITS can deliver this for

you and advise on the best, holistic solution, minimising risk on the way.

Service Catalogue

Our services include but are not limited to the following:

- 24x365 Service Desk
- 24x365 Proactive Network Management
- Configuration & Change Management
- Service Delivery Management
- SQL Database Administration
- Hardware Break-Fix Service
- Storage Administration
- End User Compute
- Office 365
- Azure cloud services
- Anti-Virus / Anti-Malware Management
- Backup Management
- Windows Server Patch Management
- Mobile Device Management
- Exchange Administration
- Windows & Active Directory Administration
- Security Operations Centre
- Professional Services
- Hyper Converged Infrastructures
- Backup & Disaster Recovery
- Virtualisation Administration
- File Server Administration & Management
- Hot Swap Device Service

For details of any of our technical services, contact the Sales team today on **+44 2380 429429** or send an email to **enquiries@amicusits.co.uk**